

4/30/25

Re: National Ceramic Tile and Stone Recommendation Letter

To Whom it May Concern:

I am writing to provide my recommendation for National Ceramic Tile & Stone (NCTS) as a thin brick installer, who served as a subcontractor for our firm on two large-scale thin brick veneer buildings at UC Davis Health Campus in Sacramento, California.

NCTS was responsible for the installation of thin brick veneer on (2) three-story buildings, which included complex architectural features such as pop-outs and columns. The project scope required meticulous attention to detail and high-level craftsmanship, as the veneer was set and bag and grouted to exacting standards. The quality of the finished product was high quality and met all project specifications.

One of the most notable aspects of NCTS performance was their ability to adapt to an accelerated schedule on the South elevation, where the timeline was compressed to allow for early landscaping. The team demonstrated exceptional dedication, working 10-hour days and 6 days a week to ensure the work was completed ahead of schedule without compromising quality.

Throughout the project, NCTS maintained clear communication, adhered to safety protocols, and coordinated seamlessly with other trades. Their expertise in thin brick installation, particularly on challenging architectural elements, resulted in a finished product that exceeded our expectations.

I confidently recommend NCTS for any future thin brick or masonry veneer projects. Their professionalism, technical skill, and commitment to excellence make them an asset to any construction team.

If you have any questions or would like to discuss their performance further, please feel free to contact me at the phone number or email address below.

Sincerely

Darrin Henry

Vice President of Construction Operations

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